



## Quality Policy

The company's quality policy is to achieve customer satisfaction and meet its expectations, while achieving sufficient profitability.

This policy takes into account the need to be competitive by developing and marketing products at a profitable and maximum quality.

In order to comply with this policy, the management of **Duma Optronics Ltd.** has decided to maintain a quality management system in accordance with the requirements of ISO 9001 (2015) as a management approach.

The quality policy will be brought to the recognition and understanding of all employees in the Company.

The company's CEO encourages and assists in training and qualifying the employees in order to increase awareness of quality and achieve the organization's goals.

The CEO of the Company undertakes to allocate resources and skilled personnel to perform activities related to the management of the quality system and the implementation of the quality policy.

The company's CEO is committed to the development, realization and continuous improvement of the effectiveness of the quality management system. Parameters will be determined and measurable goals will be set for the relevant processes in the organization, as a basis for continuous improvement.

The quality policy, objectives and goals will be reviewed periodically and adjusted to the changing reality as required.

The CEO of the Company is obliged to take into account positive or negative effects, internal or external, that may affect the activity of the enterprise.

The CEO will determine the interaction between the departments and will define risks and opportunities for each activity or relationship.

It is the responsibility of the owner and CEO of **Duma Optronics Ltd.** and the employees, all together and individually, to maintain the quality policy and the quality management system procedures in all the organization's activities.